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3. Technology makes it easier to present information than the traditional booklet or flier. Putting together an interactive website with a variety of tools, graphics, videos, and in-person training provides plenty of opportunities for users to learn at their own pace and on their own time and go back and refer to information to refresh their memories. This makes it much more likely that the tools and resources will be used.

This is presented for more discussion, and we are especially interested in hearing more from cities about the types of conversations they have with HOAs and staff perceptions of education and outreach needs. Should you wish to go forward with this option, part of the planning process prior to developing the tools and workshops would be more extended meetings with city staff to better define the needs, objectives, and desired outcomes.

Should you wish to pursue a different type of workshop or outreach topic, staff will work with Grace to develop, again, needs, objectives, and desired outcomes before formally developing work product.